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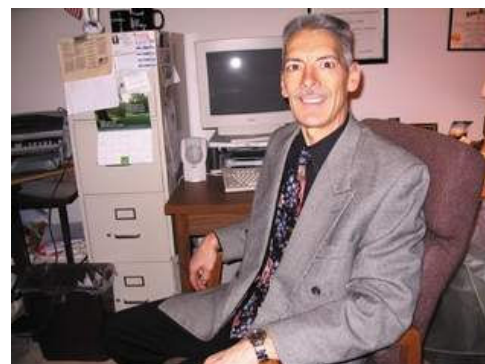
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## Business Newsmakers

JULY 23, 2009

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Jeffrey H. Miller, founder and principal of Productivity Engineering Services in Livonia, was recently awarded SCOR Professional certification (SCOR/P).



Miller

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SCOR/P is a program offered by the Supply-Chain Council (SCC) to create a consistent global standard for excellence in using the Supply Chain Operations Reference Model (SCOR), a tool used by nearly 1,000 successful organizations around the world to evaluate and improve supply chain performance.

Productivity Engineering Services is an independent industrial engineering and operations management services firm. Miller has more than 25 years of experience helping dozens of companies make their operations leaner and more productive. He attended the University of Michigan where he earned both a master's and a bachelor's of science degree in industrial and systems engineering.

Kenny Lindsay of Livonia, CEO and head auctioneer of Livonia-based American Eagle Auction & Appraisal Co., has successfully completed an extensive three-year executive program and has earned the National Auctioneers Association (NAA) Education Institute's Certified Auctioneers Institute (CAI) designation.

The CAI designation is equivalent to a doctorate degree in the auction profession and is the most respected education programs in the country for auctioneers. Less than 1 percent of auctioneers worldwide have achieved the CAI status. The CAI program is an executive developmental program. Lindsay received the diploma July 15 during a graduation ceremony at the National Auctioneers Association annual conference and show in Overland Park, Kansas.

American Eagle Auction & Appraisal specializes in personal property, real estate and benefit auctions and consultations. It has received 14 auction marketing awards including the 2005 Michigan Auction-of-the-Year award. Lindsay is also one of two auctioneers in Michigan who graduated from the Benefit Auction Specialist program in Cincinnati. Lindsay was elected to the Michigan State Auctioneers Association Board of Directors and serves on the Governor's Board of Auctioneers for Michigan.

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